

# CUSTOMER CARE

## SIZING

CHAILEE SWIMWEAR is currently available in sizes S and M.

Please see the size chart below as a guideline only. If you are in between sizes, we recommend going one size up.

If you would like to find out more information on a specific style, Please contact us at

- [chaileeswimwear@gmail.com](mailto:chaileeswimwear@gmail.com)

## INTERNATIONAL SIZING

SIZE	AUS	US	UK	EU
S	4 - 6	0 - 2	6	32-34
M	8 - 10	4 - 6	8	36

\*SIZE RUNS SMALL.

## MEASUREMENTS

SIZE	Bust	Bra Cups	Hips
S	70 - 75 (32 - 34)	A - C	85 - 90
M	75 - 80 (34 - 36)	B - D	95 - 100

## DELIVERY

All orders are shipped worldwide through EMS by Post office with an approximate delivery time 7-14 business days.

Please note at times unexpected delays may occur which CHAILEE SWIMWEAR has no control over and is not responsible for.

All orders processed during business hours Monday - Friday are dispatched the following business day. Please advise of a phone number when ordering.

Orders cannot be cancelled after they have been confirmed through our website.

If a package is undeliverable, the customer will be held responsible for any return and original shipping charges. To prevent this from happening please look out for your tracking.

Please note we are not accountable for any orders that have been marked as delivered nor where delivery attempts have been made.

CHAILEE SWIMWEAR is not responsible for any customs charges or local taxes due to international shipment. Please familiarise yourself with your countries regulations as payment of these duties may be necessary to release your order.

## EXCHANGES

### Exchanges and Return Policy

You are entitled to an exchange within 7 days of your purchase after the day you get the package.

Please note that the product must be returned unused and in original packaging including all tags.

***Please Note: You are not entitled to an exchange for the bottom to a different size due to contamination of trying products on, we are sorry for the inconvenience.***

Please email [chaileeswimwear@gmail.com](mailto:chaileeswimwear@gmail.com) to proceed your exchange.

CHAILEE SWIMWEAR is not responsible for the shipping costs of your return or exchange item/s.

Refunds are not accepted unless the item is faulty. If you have a faulty item please let us know a description of the fault. Once received in our office, we will inspect the goods and decide whether to issue a refund or repair the goods. in this case we will keep you informed.

*Please note CHAILEE SWIMWEAR is not responsible for any shipping costs related to exchanges or for any loss of items during shipping.*